

## **Anstine Drywall Inc. Warranty Policy**

This warranty is granted to the Builder or General Contractor/Homeowner and is neither transferable nor refundable. This warranty pertains only to work performed by Anstine Drywall Inc. employees and representatives.

**Coverage & Term:** This warranty is for new construction and large additions. It applies to the cost of labor and material, to replace or repair defects in materials or workmanship, for a term of one year. The warranty term is based on the drywall completion date plus 30 days, or substantial completion of the project, whichever is the first to occur. This warranty includes one trip and up to 3 man hours to repair warranty exclusions. Material cost is not included.

**Exclusions:** Common repairs that are not considered a defect in materials or workmanship include cracks, nail pops, visible joints, buckled corner beads, loose tape, failed repair etc. if caused by:

- expansion and contraction of lumber
- natural settling of the home
- inferior framing installation or inadequate support
- movement in truss framing due to snow loads or truss lift
- unusual shrinkage due to high or low moisture levels during or after the drywall process
- using temporary heat after the hanging of the drywall is complete
- ceilings not being insulated prior to the start of the drywall finish process
- tradesman or casual damage during the construction process
- improper preparation or application of paint causing the compound to loose adhesion
- using reflective or artificial light conditions

**Warranty Repair Request:** A one time warranty repair request can be made at any time during the one year term, but we recommend that you wait until the 11<sup>th</sup> month of your warranty to maximize your benefit. If a repair is determined to be excluded from warranty coverage, or the repair takes more than one trip and 3 man hours, the additional trips and man hours will be due and payable along with any material costs.

**NOTE:** Repairs completed under this warranty do not extend the original term of this warranty and does not include any paint or repainting. Warranty repair work will be performed only if the receivable account is not delinquent.

### **Other details:**

- Walls will be completed to a Level 4 finish as specified by the Gypsum Associations Recommended Levels of Gypsum Board Finish (GA-214-07), which specifies flat paint finish. If other paint finishes are desired, the upgrade option of Level 5 finish is required and A.D.I. has to be notified prior to start of hanging.
- Texture repairs under any condition, are not guaranteed to be an exact pattern or color match.
- Plaster and patch in repairs have no guarantee under any condition. They will be invoiced based on the current rate for time, trips and material as required. Time consists of one way travel time, plus on the job time.
- Protecting floors or furnishings is the responsibility of the Builder, General Contractor/Homeowner. In some cases, Anstine Drywall Inc. may make a sincere attempt to protect flooring or furnishings; however we cannot guarantee they will not be damaged in some way.
- Unobstructed access to the job site is the responsibility of the Builder, General Contractor/Homeowner. If the use of a concrete drive has been instructed, care and caution will be used, but no guarantee is given that it will not be damaged in any way. If the drive is not to be used, it must be disclosed before materials are scheduled for delivery, and an alternate made available.
- Touchups requested after completion of construction is limited to one process trip and is 100% chargeable.
- Adhesion and time required for repairs over painted and/or old textured surfaces can not be guaranteed.

**This warranty is in lieu of all other warranties, expressed or implied, and is in addition to manufacturer's warranties.**

I have read and understand the Anstine Drywall, Inc. Warranty Policy.

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Builder, General Contractor/Homeowner Signature

Date

Revised 02/27/2008